

STATE OF RHODE ISLAND
DEPARTMENT OF HUMAN SERVICES
PUBLIC NOTICE OF PROPOSED ADOPTION –DHS STATE PLAN

In accordance to Rhode Island General Laws (RIGL) 42-35 and 42 USC 9008, notice is hereby given that the Department of Human services proposes the following DHS State Plan:

2018 Social Services Block Grant

The Social Services Block Grant (SSBG) is funded through the United States Department of Health and Human Services. The purpose of Social Services Block Grant funding is “to furnish services directed at the goals of:

- (1) achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency;
- (2) achieving or maintaining self-sufficiency, including reduction or prevention of dependency;
- (3) preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families;
- (4) preventing or reducing inappropriate institutional care by providing for community-based care, home-based care, or other forms of less intensive care; and
- (5) securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.”

This proposed intended use plan for SSBG funds for the federal fiscal year 2018 is accessible on the DHS website <http://www.dhs.ri.gov> or available in hard copy upon request (401) 462-1669. A public hearing will be held to consider the proposed plan on **August 25, 2017 at 11:00 A.M. at the RI Department of Human Services, Louis Pasteur Building, 57 Howard Avenue, First Floor #110, Cranston, RI 02920 in the West Wing Conference Room.** Persons wishing to testify may do so by signing up at the hearing or by submitting written testimony by Friday, August 25, 2017 to Frederick Sneesby, Social Services Block Grant Administrator, Department of Human Services, Louis Pasteur Building, 57 Howard Avenue, Cranston RI 02920, or email to frederick.sneesby@dhs.ri.gov.

The hearing will begin at 11:00 A.M. and will conclude when the last speaker finishes testimony or at 1:00 P.M., whichever comes first. The RI Department of Human Services, Louis Pasteur Building is accessible to the handicapped. Individuals with hearing impairments may request an interpreter’s presence by calling 711 or Relay RI 1-800-745-6575 (Voice) and 1-800-745-5555 (TTY). Requests for this service must be made at least 72 hours in advance of the hearing date.

The Department of Human Services does not discriminate against individuals based on race, color, national origin, sex, gender identity or expression, sexual orientation, religious belief, political belief or handicap.



RHODE ISLAND DEPARTMENT OF HUMAN SERVICES

TITLE XX/SOCIAL SERVICES BLOCK GRANT INTENDED USE PLAN

OCTOBER 1, 2017 – SEPTEMBER 30, 2018

**STATE OF RHODE ISLAND
DEPARTMENT OF HUMAN SERVICES**

COURTNEY E. HAWKINS, DIRECTOR

September 1, 2017

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Introduction

Title XX of the Social Security Act provides states with federal funds for social services. In 1981, Congress amended Title XX, making it a Social Services Block Grant (SSBG), thereby giving states considerable flexibility in the use of the federal dollars. Under the Act, states are required to make an annual report to the Secretary, Department of Health and Human Services (DHHS), on the intended use of Title XX funds. The Pre-Expenditure Report must satisfy the statutory requirements of the Act by relating:

- a. The intended use of Title XX funds;
- b. Information on the types of activities to be supported; and
- c. Information on the categories or characteristics of persons to be served.

The Pre-Expenditure Report fulfills the statutory requirements of Title XX of the Social Security Act and regulatory requirements at 45 CFR Section 96.10 (1981).

Services will be offered to help clients reach one or more of the five federal goals which have been identified by Congress for Title XX:

1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.
2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.
3. Preventing or remedying neglect, abuse or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating, or reuniting families.
4. Preventing or reducing inappropriate institutional care by providing for community-based care, home-based care, or other forms of less intensive care.
5. Securing referral or admission for institutional care when other forms of care are not appropriate or providing services to individuals in institutions.

I. State/Federal Fiscal Year

This Pre-Expenditure Plan covers the Federal Fiscal Year 2017, with a start date of October 1, 2017 and ending on September 30, 2018.

II. Letter of Transmittal

Attached

III. Public Inspection

The Intended Use Plan is posted on the Rhode Island Department of Human Services website along with an invitation for public input on the Plan. (See Appendices).

IV. Narrative Pre-Expenditure Report

A. Administrative Operations

1. State Administrative Agency

a) Mission and Responsibilities

The Rhode Island Department of Human Services (DHS) has been designated by the Governor as the agency responsible for the planning and administration of the Social Services Block Grant.

The Rhode Island Department of Human Services (DHS) is charged by state law “to provide public assistance to residents of the state who are in need and who meet the eligibility requirements of the various programs, which constitute public assistance.”

The programs which DHS administers are:

- RIWorks (TANF)
- Child Care Assistance Program
- Supplemental Nutrition Assistance (SNAP)
- Long-Term Care
- General Public Assistance
- State Supplemental Payment
- Low-Income Home Energy Assistance
- Weatherization Assistance Program
- Eligibility for Medicaid
- Administration of Specialized Federal Grants: Community Service Block Grant, Social Services Block Grant, Family Violence Prevention Services Grant; Refugee Resettlement Grants, Emergency Food Assistance Program grants, state Domestic Violence grants.

Additionally, the department administers programs and services for specific populations and needs through its:

- Division of Elderly Affairs
- Division of Veterans Affairs
- Office of Child Support Services
- Office of Rehabilitation Services.

The department’s support service units are:

- Financial Management
- Program Integrity
- Information Technology
- Staff Development

The Department of Human Services administers a broad range of financial aid, medical assistance and social services programs under several funding sources. The Director is appointed by the Governor with the advice and consent of the Senate (Title 40 of the General Laws of Rhode Island). The Director provides leadership in planning and directing all activities and functions of the department; serves as liaison with all other state agencies and federal agencies; coordinates department activities in respect to state and federal legislation; and responds to inquiries and requests regarding departmental activities from individuals and organizations outside of the department. The Director is assisted by Deputy Directors in the discharge of her responsibility, and by Associate Directors and Administrators who head the divisions within the

Department: (1) Division of Community Services, (2) Division of Management and Operations Services, (3) Division of Elderly Affairs, (4) Division of Veterans Affairs (5) Office of Child Support Services, (6) Office of Rehabilitation Services, (7) Division of Financial Management. They are responsible for establishing priorities, program standards and policies, insuring provision for training of staff within their programs and providing general assistance to staff in program areas under their supervision. Within the divisions, specific programs are headed by an Administrator (or equivalent title) that has day to day responsibility for program operation.

The Division of Community Services has overall responsibility for the operation of the Assistance Payment Programs (TANF and GPA), Supplemental Nutrition Assistance Program (SNAP), Child Care, and Social Service programs including the Social Service Block Grant.

b. Goals and Objectives

The complete goals and objectives of the Rhode Island Department of Human Service are quite extensive given the range of programs and services for which the department is responsible. Below are the goals of the department from the current Strategic Plan and strategic objectives for the unit within the Division of Community Services that is responsible for the administration of the Social Services Block Grant. The strategic objectives have, in turn, Action Steps leading to the accomplishment of those objectives.

Goals

- Goal 1:** Improve Operational Efficiency of Programs and Divisions
- Goal 2:** Improve Overall Customer Experience
- Goal 3:** Reduce the Error Rate for SNAP and RIWorks
- Goal 4:** Strengthen Program Integrity and Develop a Fraud Prevention Plan

Strategic Objectives

- Objective 1:** Prepare Drafts of Contracts Three Months in Advance of Performance Period Start Date
- Objective 2:** Submit applications and state plans as required to obtain federal funds
- Objective 3:** Expend federal dollars within prescribed time period
- Objective 4:** Submit federal reports as required
- Objective 5:** Review Vendor Reports
- Objective 6:** Ensure Community Action Programs (CAPs) have addressed all federal Performance Indicators
- Objective 7:** Ensure that all CAPs have met organizational standards
- Objective 8:** Establish Rhode Island Participation Rate for Low Income Home Energy Assistance Program (LIHEAP)
- Objective 9:** Promulgate Policy for LIHEAP and Weatherization Assistance Program (WAP)
- Objective 10:** Further integrate Administration of Social Services Block Grant (SSBG) funds into departmental strategic planning
- Objective 11:** Establish Central Tracking System for All Refugee Arrivals
- Objective 12:** Re-design administration of The Emergency Food Assistance Program (TEFAP)

2. State Offices/Departments

a. State Entities Allocated SSBG Funds

- i.** Department of Human Services
- ii.** Executive Office of Health and Human Services
- iii.** Executive Office of Commerce
- iv.** Department of Behavioral Health, Developmental Disabilities, and Hospitals
- v.** Department of Children, Youth, and Families

b. Services Supported by the State Entities

i. Department of Human Services

Services provided directly by the Department of Human Services consist primarily of casework counseling and case management and include the cost of planning and administration of all SSBG activities and some staff training. They also include the referral to and authorization of contracted services.

Health services assist people to attain and maintain better physical and mental health by helping them to identify and understand their health needs and resources available to them including the Rhode Island Medical Assistance Program, EPSDT and Residential Services. Housing services help people to obtain and retain adequate housing in the community, avert heating and utility shutoffs, mediate landlord/tenant problems, and address emergency shelter needs. The Department's social workers play a key role in the area of Information and Referral Services linking people with appropriate community resources. Crisis intervention and follow-up activities are included in this component.

Specialized services are provided to individuals with physical or mental disabilities including individuals who are blind or visually impaired.

ii. Executive Office of Health and Human Services

Transportation services are provided to the population 60 years or older for non-emergency purposes: doctors' appointments, therapy, medical tests, adult day care, and congregate meal sites for lunches.

iii. Executive Office of Commerce

The Office of Housing and Community Development within the Rhode Island Executive Office of Commerce leverages funding to provide for the establishment and operation of shelters and supportive services for the homeless.

iv. Department of Behavioral Health, Developmental Disabilities, and Hospitals

This department provides access to services and supports for Rhode Islanders with developmental disabilities, mental health and substance abuse issues, and

chronic long term medical and psychiatric conditions. Funding is used for Integrated Health Home, Health Home and Assertive Community Services to individuals with mental health and/or substance abuse issues to avoid acute or institutional care.

v. Department of Children, Youth, and Families

The Rhode Island Department of Children, Youth and Families (DCYF) is guided by a strong vision that all children, youth and families reach their fullest potential in a safe and nurturing environment. TANF transfer funding will be used within the system of care which addresses the needs of children and families in Rhode Island who are involved, or at risk of being involved, with the child welfare, children's behavioral health and juvenile corrections system.

B. Fiscal Operations

Social Services Block Grant (SSBG) funds are appropriated by the Rhode Island General Assembly to the Department of Human Services as a component of the total budget of the Department for the range of services it provides. When expenditures are made for social service activities, federal and state resources are distributed concurrently. Federal funds received by the state are deposited in the General Fund. The estimate of the amount of federal reimbursement is considered one of the revenue sources when the State Budget is developed and is considered by the Legislature when appropriations are made.

1. Criteria for Distribution: Allocations to State Entities

In allocating funds to various programs, DHS considers funds available through SSBG, TANF transfer and other state and federal sources. These funds are allocated within federal regulations to reflect the needs of Rhode Islanders and the geography of the state.

Allocation of SSBG funds to State entities is guided by aligning unmet needs in the missions of the various state departments with the overall goals of the Social Services Block Grant program and the particular categories of services allowed. The use of SSBG funds for activities by State entities is also informed by determining the greater impact that might be gained from leveraging SSBG funds with other sources of funding to benefit particular populations or program goals.

For example, SSBG funds are allocated to the Office of Housing and Community Development within the Rhode Island Executive Office of Commerce in order to be pooled with federal Emergency Solutions Grant funds directed to principal municipalities and the State of Rhode Island, and state funds budgeted to the RI Housing Resources Commission. These funds create a Consolidated Homeless Fund which allows the state to streamline a Request for Proposals process while allowing service agencies to submit comprehensive proposals. Funding streams are tracked separately so that the particular goals and restrictions of the grants can be respected and accurate reporting obtained.

2. Planning Process for Use and Distribution of Funds

Once allocations for State entities are decided, for the balance of the SSBG funding that would be earmarked for private organizations, the Director of the RI Department of Human Services seeks the advice of the Associate Directors of the various units and divisions within the department. Two principal criteria are used in planning the use and distribution of SSBG funds: assessing what needs of low-income Rhode Islanders surface as prominent in the daily work of the department, and how the funds can best advance the mission and goals of the department in conjunction with the goals of the Social Services Block Grant program.

Once particular populations and needs that might be well-served through use of SSBG funds are identified, drafts of Requests for Proposals are written and shared with the Office of the Governor. After receiving guidance from the Office of the Governor, the department proceeds with the Request for Proposals process as directed by the Office of Purchasing in the RI Department of Administration.

Responses to the Requests for Proposals are reviewed and scored and then the department enters into contracts for the delivery of services.

Agencies that enter into a contract with the Department of Human Services (or have subcontracts under Title XX) may not charge a fee for Title XX services, except in connection with an approved co-payment system. An agency may charge for other services not funded by DHS.

All providers agree to meet the requirements of all applicable State and Federal law including Title VI of the Civil Rights Act of 1965 and Section 504 of the Rehabilitation Act of 1973, as well as the longstanding policies of nondiscrimination in all DHS programs and the Drug Free Workplace Regulations. All providers agree to comply with the requirements of the Governor's Executive Order No. 05-01 and the Federal Anti-Drug Abuse Act of 1988.

All providers report to DHS and submit fiscal and program reports to fulfill the requirements of the SSBG program.

3. Financial Operations System

RI DHS uses the Direct Allocation method to assign contract and vendor costs. For salary and fringe benefits of program staff, RI DHS uses the time study methodology of cost allocation. The purpose of the time studies is to determine the amount of time that specific groups of employees spend in administering to the different benefit programs functioning within the Department of Human Services so that the costs may be properly allocated among the appropriate agencies.

The Office of the Auditor General (OAG) is the State of Rhode Island's legislative audit agency. They conduct financial and performance audits to provide independent and reliable information to the General Assembly on a variety of topics including the State's financial condition, its use of federal funds in compliance with federal law and

regulations, and whether programs are operating efficiently and effectively. The Office of the Auditor General completed its single audit report for the year ending June 30, 2016. The auditor performed a statewide audit of the financial statements and a single audit of federal grants including the Social Services Block Grant. Copies of the entire audit and of these particular findings are available at:
http://www.oag.state.ri.us/reports/SA_RI_2016.pdf
 or upon request from the RI Department of Human Services.

C. Program Operations

1. SSBG Statutory Goals the State Plans to Achieve

The table below depicts the various service categories that will be reflected in the activities funded by the Social Services Block Grant, and which federal goal those service categories will address. The specific activities and how they relate to the service categories as defined in the Uniform Definition of Services are listed in section C.3.

TYPE	SSBG FEDERAL GOALS				
Service Categories	Achieve or maintain economic self-support to prevent, reduce or eliminate dependency	Achieve or maintain self-sufficiency including reduction or prevention of dependency	Preventing or remedying abuse or exploitation of children and adults unable to protect their own interests or preserving rehabilitation or reuniting families	Preventing or reducing inappropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care	Securing referral or admission for institutional care when other forms of care are not appropriate or providing services to individuals in institutions.
Case Management Services	X	X	X	X	

Service Categories	Achieve or maintain economic self-support to prevent, reduce or eliminate dependency	Achieve or maintain self-sufficiency including reduction or prevention of dependency	Preventing or remedying abuse or exploitation of children and adults unable to protect their own interests or preserving rehabilitation or reuniting families	Preventing or reducing inappropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care	Securing referral or admission for institutional care when other forms of care are not appropriate or providing services to individuals in institutions.
Counseling Services	X	X	X	X	
Day-Care Children	X	X	X	X	X
Health-Related Services				X	
Housing Services	X	X	X		
Independent & Transitional Living	X	X	X	X	
Information & Referral	X	X	X	X	X
Prevention & Intervention	X	X	X	X	
Protective Services for Adults	X	X	X	X	
Protective Services for Children	X	X	X		X
Transportation Services	X	X		X	

2. Characteristics of Individuals to be Served

Services are available in every community in the State of Rhode Island. All persons in the State may apply for social services. There are no requirements related to duration of residence.

a) Definitions

- **Child:** “Child” is defined as a person under the age of eighteen (18)
- **Adult:** “Adult” is defined as a person eighteen (18) years of age and older
- **Family:** “Family” is defined as two or more people who are related by blood, marriage, guardianship, adoption, foster care, or kinship caretaking.

b) Eligibility Criteria

Although an individual or family may be eligible for most Block Grant Social Services, this does not mean that entitlement for a specific service exists. Additional eligibility requirements may be prescribed by the governing contracts and/or DHS Policy Manual. For example, transportation is only provided for the elderly or individuals with disabilities, and documentation of the disability is required. Provision of services depends not only upon the need of the individual or family, but also upon the availability of funding and the capacity of the provider agency. Waiting lists may be established when a provider is at the limit of its capacity to respond.

The State provides a system and procedure for fair hearings under which applicants or recipients may appeal denial, reduction or termination of services or failure to act upon a request for service within a reasonable time.

c) Income Guidelines

Income Guidelines for participation in the programs follow those of the Rhode Island State Plan for the Low-Income Home Energy Assistance Program for adults and families (60% of Household Median Income in Rhode Island), and for children, the Income Guidelines for Medicaid Eligibility (261% FPL).

3. Types of Activities to be Supported

Services are provided within the RI Department of Human Services and through Service Agreements and Contracts negotiated with other State entities and a number of community agencies and organizations for the provision of specific services that include:

- Statewide, immediate shelter and related supportive services to adult and youth victims of family violence, domestic violence, dating violence, victims of violent crimes and their dependents;
- A crisis hotline that will receive and respond to calls for assistance in violence situations;
- Individual and group counseling, peer support groups, and referral to community-based services to assist family violence, domestic violence, dating violence victims, other violent crimes and their dependents, in recovering from the effects of the violence;
- Case management services, and information and referral services, concerning issues related to family violence, domestic violence, or dating violence intervention and prevention;
- Prevention services, including outreach to underserved populations;
- 365/24/7 statewide information and referral services that are linguistically and culturally appropriate using telephone and online tools that would direct

clients to appropriate social services that include programs and services administered by the Rhode Island Department of Human Services;

- Case management services to underserved populations - underserved due to such factors as language, culture, disability, age, geographic location, race, ethnicity, gender orientation, or victimization - and to those who are at risk of cycling through the criminal justice system, in order to increase awareness of programs and services administered by the Rhode Island Department of Human Services, Medicaid, and federally funded housing programs;
- Case Management, Housing, and Information and Referral services for clients coming into the RIDHS field offices;
- Transportation services are provided to the population 60 years or older for non-emergency purposes;
- Support of Integrated Health Home, Health Home and Assertive Community Services to individuals with mental health and/or substance abuse issues to avoid acute or institutional care;
- Supportive services for the homeless.

Delineated by the categories of services supported by the Social Services Block Grant, the programs and services obtained through contracts and agreements with other state agencies and community agencies and organizations would be:

- Case Management
- Counseling Services
- Day Care – Children
- Health-Related Services
- Housing Services
- Independent/Transitional Living Services
- Information and Referral
- Prevention & Intervention
- Protective Services – Adults
- Protective Services - Children
- Transportation

The SSBG statutory goals are identified in the above table. The table below depicts the methods of delivery and the geographic area where the services will be provided:

	Public Delivery of Services	Private Delivery of Services	Geographic Area of Service Provision
Case Management Services	X	X	Statewide
Counseling Services		X	Statewide
Day-Care Children	X	X	Statewide
Health-Related Services	X	X	Statewide
Housing Services	X	X	Statewide
Independent & Transitional Living		X	Statewide
Information & Referral	X	X	Statewide
Prevention & Intervention		X	Statewide
Protective Services for Adults		X	Statewide
Protective Services for Children	X	X	Statewide
Transportation Services		X	Statewide