



Customer Service Guide

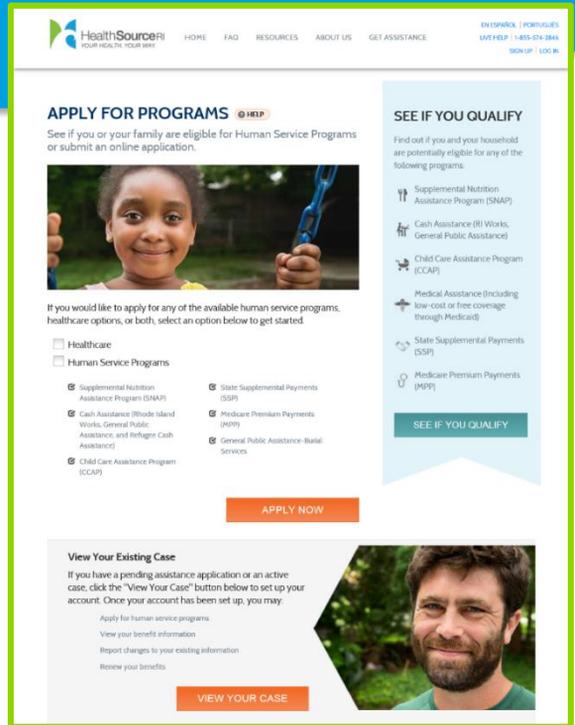
Save time Get ONLINE

Don't wait to see a worker!

Visit www.healthyrhode.ri.gov

to:

- ✓ APPLY FOR BENEFITS
- ✓ VIEW YOUR BENEFITS
- ✓ REPORT CHANGES
- ✓ VIEW/PRINT NOTICES
- ✓ UPLOAD DOCUMENTS



i Need more information?

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| <p>Qualified Health Plan (QHP)</p> <ul style="list-style-type: none"> ✓ Plan Selections ✓ Billing/Payment ✓ Enrollment Problems | <p>HSRI: 1-855-574-2846</p> |
| <p>Non-Healthcare Programs</p> <ul style="list-style-type: none"> ✓ SNAP ✓ RIW ✓ CCAP <p>Special Medicaid Programs</p> <ul style="list-style-type: none"> ✓ Children with special health care needs (SSI, Katie Beckett) ✓ Adults with disabilities (SSI, DD, etc.) ✓ Medicare Premium Payment or dual eligible members ✓ Long-term care, including nursing homes or home and community based services | <p>DHS Call Center: 1-855-697-4347 (1-855-MY-RIDHS)</p> |
| <p>Medicaid Programs</p> <ul style="list-style-type: none"> ✓ Change your Medicaid Health Plan ✓ Missing MCO Card | <p>Contact your health plan: Neighborhood: 800-459-6019 United: 800-587-5187</p> |