



Customer Service Guide

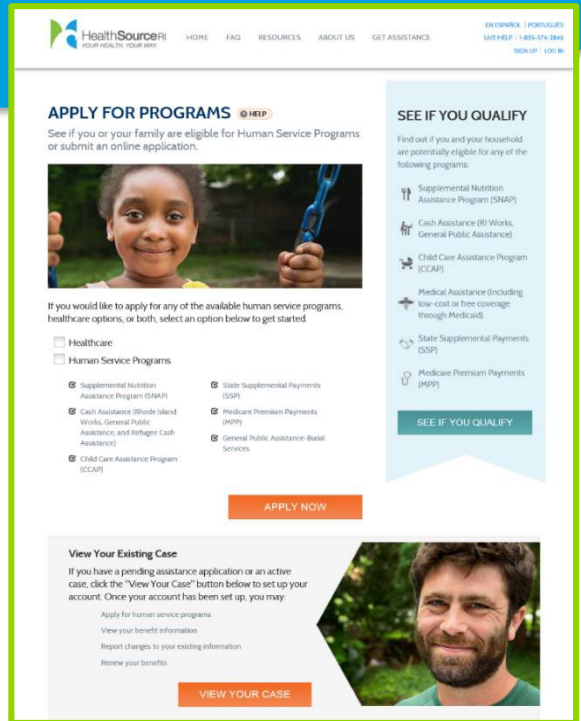
Save time Get ONLINE

Don't wait to see a worker!

Visit www.healthyrhode.ri.gov

to:

- ✓ APPLY FOR BENEFITS
- ✓ VIEW YOUR BENEFITS
- ✓ REPORT CHANGES
- ✓ VIEW/PRINT NOTICES
- ✓ UPLOAD DOCUMENTS



i Need more information?

Qualified Health Plan (QHP) <ul style="list-style-type: none"> ✓ Plan Selections ✓ Billing/Payment ✓ Enrollment Problems 	<p style="text-align: center;">HSRI: 1-855-574-2846</p>
Non-Healthcare Programs <ul style="list-style-type: none"> ✓ SNAP ✓ RIW ✓ CCAP Special Medicaid Programs <ul style="list-style-type: none"> ✓ Children with special health care needs (SSI, Katie Beckett) ✓ Adults with disabilities (SSI, DD, etc.) ✓ Medicare Premium Payment or dual eligible members ✓ Long-term care, including nursing homes or home and community based services 	<p style="text-align: center;">DHS Call Center: 1-855-697-4347 (1-855-MY-RIDHS)</p>
Medicaid Programs <ul style="list-style-type: none"> ✓ Change your Medicaid Health Plan ✓ Missing MCO Card 	<p style="text-align: center;">Contact your health plan: Neighborhood: 800-459-6019 United: 800-587-5187</p>