

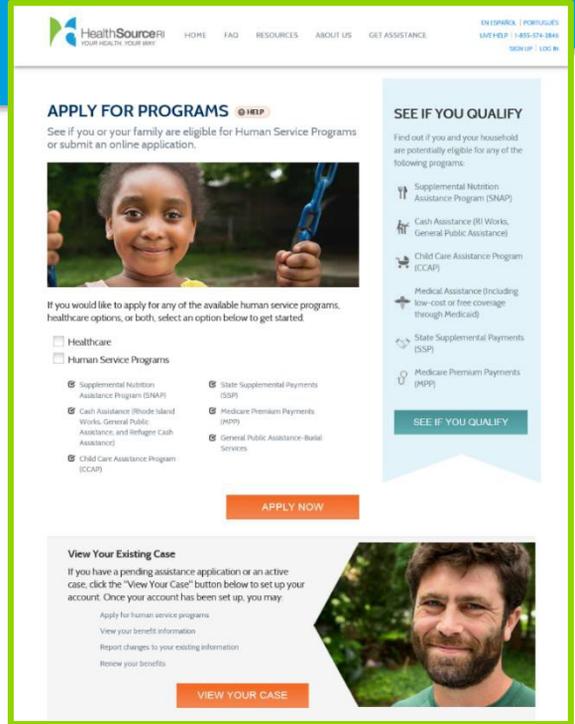


Customer Service Guide

Save time Get ONLINE

Don't wait to see a worker!
Visit www.healthyrhode.ri.gov
to:

- ✓ APPLY FOR BENEFITS
- ✓ VIEW YOUR BENEFITS
- ✓ REPORT CHANGES
- ✓ VIEW/PRINT NOTICES
- ✓ UPLOAD DOCUMENTS



i Need more information?

<p>Qualified Health Plan (QHP)</p> <ul style="list-style-type: none"> ✓ Plan Selections ✓ Billing/Payment ✓ Enrollment Problems 	<p>HSRI:</p> <p>1-855-574-2846 1-855-840-4774 8:00 AM – 6:00 PM Monday - Friday</p>
<p>Non-Healthcare Programs</p> <ul style="list-style-type: none"> ✓ SNAP ✓ RIW ✓ CCAP <p>Special Medicaid Programs</p> <ul style="list-style-type: none"> ✓ Children with special health care needs (SSI, Katie Beckett) ✓ Adults with disabilities (SSI, DD, etc.) ✓ Medicare Premium Payment or dual eligible members ✓ Long-term care, including nursing homes or home and community based services 	<p>DHS Call Center:</p> <p>1-855-697-4347 (1-855-MY-RIDHS) 8:30 AM – 3:30 PM Monday - Friday</p>
<p>Medicaid Programs</p> <ul style="list-style-type: none"> ✓ Change your Medicaid Health Plan ✓ Missing MCO Card 	<p>Contact your health plan: Neighborhood: 800-459-6019 United: 800-587-5187</p>